

 June 2, 2020

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Global Warranty Management: Main > Interface With Customer > View Vehicle Transaction History Detail

INTERFACE WITH
CUSTOMER

View Vehicle Transaction History Detail

This screen allows IVH users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN: 2G1WS57M991315528 Model: 1WS19-2009 IMPALA POLICE SEDAN
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 50 - FLEET
 Field Actions: [3 Open](#)

- For this vehicle:
- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
 - [View Vehicle Build](#)
 - [View Vehicle Component Summary](#)
 - [View Vehicle Transaction History Detail](#)
 - [View Vehicle Delivery Information](#)
 - [Investigate Major Assembly History](#)

Job Card Date: 11/26/2014 Job Card Number: 397093
 Repair Service Agent: 115196 Odometer Reading: 48,054 MI
 SHAHEEN CHEVROLET, INC. Authorization Code:
 632 AMERICAN RD
 LANSING MI 48911-5980
 5173940330

Process Date: 11/28/2014
 Transaction Type: ZFAT—Field Action Recall
 Transaction Expense Category: Field Action Recall
 Customer Complaint Code:
 Job Card Line #: 1 Transaction Adjustment: Cause Code: -
 Labour Op 9100637-N140299 - Install Key Insert and Key Rings (Two Keys)
 Causal Part Number
 → See other Parts and/or Net Items

Job Card Date: 07/27/2009 Job Card Number: 862425
 Repair Service Agent: 115196 Odometer Reading: 7 MI
 SHAHEEN CHEVROLET, INC. Authorization Code:
 632 AMERICAN RD
 LANSING MI 48911-5980
 5173940330

Process Date: 08/07/2009
 Transaction Type: ZPDI—Pre-Delivery Inspection
 Transaction Expense Category: Pre-Delivery Inspection
 Customer Complaint Code: 0000-Converted Claim
 Job Card Line #: 1 Transaction Adjustment: Cause Code: 0000-Converted Claims
 Labour Op Z6999-PDI Related Fluid Adds
 Causal Part Number
 → See other Parts and/or Net Items

Job Card Date: 05/25/2009

Job Card Number: A15528

Repair Service Agent: 115196
SHAHEEN CHEVROLET, INC.
632 AMERICAN RD
LANSING MI 48911-5980
5173940330

Odometer Reading: 0 MI
Authorization Code:

Process Date:
05/29/2009

Transaction Type:
ZPDI—Pre-Delivery Inspection
Transaction Expense Category:
Pre-Delivery Inspection

Customer Complaint Code:
0000-Converted Claim

Job Card Line #: 1

Transaction Adjustment:

Cause Code: 0000-Converted Claims

Labour Op Z7000-Pre-Delivery Inspection - Base Time

Causal Part Number

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Global Warranty Management: Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH CUSTOMER

View Vehicle Summary

This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

Vehicle Information

VIN: 2G1WS57M991315528 Model: 1WS19-2009 IMPALA POLICE SEDAN
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 50 - FLEET
 Field Actions: [3 Open](#)

- For this vehicle:
- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
 - [View Vehicle Build](#)
 - [View Vehicle Component Summary](#)
 - [View Vehicle Transaction History Detail](#)
 - [View Vehicle Delivery Information](#)
 - [Investigate Major Assembly History](#)

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Product Safety Recall	2036110	36110	Passenger seat occupant sensing	06/30/2016	<u>Open</u>
Product Safety Recall	N120104	12104	FRONT LOWER CONTROL ARM FRACTURE	08/13/2012	<u>Open</u>
Noncompliance Recall	N100312	10312	NONCOMPLIANCE-FRONT SAFETY BELT ANCHOR PRETENSIONER INSTALLATION	10/13/2010	<u>Open</u>
Product Safety Recall	N140299	14299	UNINTENDED IGNITION KEY ROTATION	07/23/2014	<u>Closed</u>

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Vehicle has no current record of OnStar / XM Radio information.

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Start Date	Effective Odometer	End Date	End Odometer
	Corrosion Limited Warranty	07/29/2009	10 MI	07/29/2015	100,010 MI

Emission Select Component Ltd Wty	07/29/2009	10 MI	07/29/2017	80,010 MI
Bumper to Bumper Limited Warranty	07/29/2009	10 MI	07/29/2012	36,010 MI
Special Coverage 14582	07/29/2009	10 MI	07/29/2019	120,010 MI
Special Coverage 14636	07/29/2009	10 MI	07/29/2019	120,010 MI
Powertrain Limited Warranty	07/29/2009	10 MI	07/29/2014	100,010 MI

Service Contract

Vehicle has no current record of service contracts.

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
11/26/2014	397093	ZFAT—Field Action Recall		9100637 - N140299 - Install Key Insert and Key Rings (Two Keys)	48,054 MI
07/27/2009	862425	ZPDI—Pre-Delivery Inspection		Z6999 - PDI Related Fluid Adds	7 MI
05/25/2009	A15528	ZPDI—Pre-Delivery Inspection		Z7000 - Pre-Delivery Inspection - Base Time	0 MI

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