

Michigan Office Of Attorney General Consumer Complaint Form

Web Complaint Number: 2013-cp04161740609-A

Submitted: 4/16/2013 5:40:08 PM

Consumer Information

Your Last Name: [REDACTED]
Your Street Address: [REDACTED]
Your State: MI
Your County: Menominee
Your Home Phone: [REDACTED]
Fax Number:

First Name: [REDACTED] M.I.:
City: Menominee
Zip Code: 48295
Your Work Phone:
E-mail Address: [REDACTED] Ext.:

Primary Company Or Person Your Complaint Is About

Company or Person? Company
Complainee Last Name:
Company Name: A Forever Recovery
Street Address: 216 St. Marys Lake Rd
State: MI
County:
Fax Number:
Web Site Address:
Primary Jurisdiction: None

Complainee First Name:
City: Menominee
Zip Code: 48295
Phone:
E-mail Address:
Product Offered:

Secondary Company Or Person Your Complaint Is About

Company or Person? Company
Complainee Last Name:
Company Name:
Street Address:
State: MI
County:
Fax Number:
Web Site Address:

Complainee First Name:
City:
Zip Code:
Phone:
E-mail Address:

Motor Vehicle Warranty Complaint Information

Vehicle Make, Model, and Year:
Vehicle VIN No.:

Complaint Information

Incident Date\Time: 4/16/2013 1:00:00 AM
Incident Location: a forever recovery
Approximate Monetary Value:
Did you sign a contract? False
Where did you sign this contract?
Is a court action pending? False
Do you have an attorney representing you on this matter? False
Are you willing to testify in court regarding this complaint? True
Did you complain directly to the business? True
What was the response from the business? holding my husband mike against his will
If no complaint was given to the business directly, why? complained to joseph and anyone who'd listen
Was this complaint filed with any other agencies? False

Complaint Detail/Inquiry Information

looking for a place to help my [REDACTED] kick a [REDACTED] habit he picked up after [REDACTED] I was calling every where to no avail. then I called a forever recovery, Brandon made it sound so good.....then they took [REDACTED] hostage. no phone calls and then 10 minute phone calls. in tears when he could call he said they wont let me out. I asked him flat out.....did you ask and he said yes but they wont let him leave. they don't answer phone calls, if one leaves a message for joseph his 'counselor' he talks a minute and makes an excuse to leave phone. this is a nightmare...they didn't fill out FMLA and DISABILITY papers for 10 days and I kept getting phone calls from his place of employment. my union worker is a big strong pipefitter he doesn't cry or flippantly call the place a prison. HE NEEDS TO BE FLOWN BACK HOME I told Brandon he needed 15 days to tweek his sobriety. I ended up calling him and telling him he was deceitful. I wouldn't send a loved one there again if their very life was on the line. THANK YOU for your time I hope you can help get mike stivers out of ...AFOREVER RECOVERY. I will help to close that place down"" thanks, [REDACTED]

[False] Check if this referral is just to give us information and you do not need us to respond to you directly.

[False] Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.

[False] Check if you want to sign up for the Consumer Protection Listserv.

[False] Check if you want to sign up for the AG Press Release Listserv.

[False] Check if you want to sign up for the Attorney General Opinions Listserv.

(*)I certify that the information on this form is true and accurate to the best of my knowledge.

(*)I consent to releasing to the Michigan Attorney General any information or document relative to the investigation of this complaint. By checking this box, I also certify that I have had the opportunity to review the Michigan Attorney General Privacy Policy before submitting this complaint.
