

[REDACTED]
Medina, Ohio 44256

Home [REDACTED]

Cell: [REDACTED]

Email: [REDACTED] neral
DEPT. OF PROTECTION DIVISION

JUN 08 2014

RECEIVED

June 28, 2014

Michigan Attorney General
Bill Schuette
P.O. Box 30213
Lansing, Michigan 48909

Dear Mr. Schuette,

On September 28, 2013 I was admitted to A Forever Recovery. My [REDACTED] were told by the representative that my insurance would cover the costs, but since it was very late at night and on a weekend, we had to pay \$5,000 for me to be admitted. We were told that the \$5,000 check would not be cashed but just held until A Forever Recovery could contact the insurance company the following Monday. The \$5,000 check was cashed, and has created a financial hardship for myself and my [REDACTED]

I was admitted to try and get off a [REDACTED] that my doctor put me on. I am by no means a [REDACTED] user. A Forever Recovery has false advertising and is a very filthy place. They have a shack in the back of the main building that they called the [REDACTED] center. It was a very small house and overcrowded during the time I was there. This shack housed 16 clients and about 3-4 staff in a shack of about 900 square feet of living space.

I am completely recovered now. I have written and called A Forever Recovery and have requested my money back. I supplied them with the attached schedule that shows the amount I am responsible for and the amounts my insurance paid to them, and they still have not returned my money. My [REDACTED] and I both spoke to a woman by the name of Stacey Powell, and on two occasions she told us that she would be cutting a check.

I want this money returned. I have all the documentation from my insurance company and I have my two [REDACTED] as witnesses to what they told us the night I went in. Please help me get my money back, and please investigate this place fully, as it is a horrible place, and they have false advertising. Please investigate the shack in the back that they call the [REDACTED] center—they may have already fixed it or may have already been investigated because the people that were there with me felt the same way.

I will await your response before I proceed with the better business bureau. A Forever Recovery is located at 216 St. Marys Lake Road; Battle Creek, MI 49017-9710.

Sincerely,
[REDACTED]

Medina, Ohio 44256

<u>Date of Service</u>	<u>Charges</u>	<u>Amount Allowed</u>	<u>Paid by Insurance</u>	<u>Amount I am Responsible For</u>
9/28/13-9/29/13	3,550.00	3,372.50	2,360.75	1,011.75
9/30/2013	1,175.00	1,116.25	781.38	334.87
10/1/13-10/7/13	5,875.00	5,581.25	4,464.66	1,116.59
10/8/13-10/14/13	7,075.00	6,721.25	6,721.25	-
Totals	17,675.00	16,791.25	14,328.04	2,463.21

Amount Paid	5,000.00	the check we gave them that they were supposed to hold
Amount Responsible For	(2,463.21)	the amount I am responsible for per my insurance company
To be refunded to me	<u>\$ 2,536.79</u>	this is the amount that they need to return to me