

Complaint Detail/Inquiry Information

I was admitted into Best Drug Rehabilitation on 7/31/2012 for [REDACTED] My [REDACTED] and I were told I was going to a professionally run clean facility to be treated in 12-Step recovery. We were very clear with Tony our admission counselor, that I was a professional [REDACTED] in Florida. We were very clear that I had over 25 years of recovery and had [REDACTED] approximately 8 months earlier. Tony assured us that his facility was twelve step based and our total expense would be \$3090.00 for up to a 60 day stay. Being at a desperate time in my life I took Tony's word for it and jumped on a plane to Michigan. This place turned out to be a "Scientology" facility and no twelve step recovery anywhere in sight. Not only that but the facility was absolutely disgusting. No air-conditioning and literally had flies in my food. Also I felt very unsafe with many 20 year old gang members with little to no supervision. After 4 days I was so disgusted and felt so unsafe, that I was forced to get out for my safety. It cost me a \$340.00 cab ride and a \$330.00 flight to Florida. I want an apology and my \$3090.00 refunded. Tony obviously told my [REDACTED] and I what ever we wanted to hear to get me in his facility. I immediately checked into a much better 12-step based facility and completed my treatment. Tony's lies cost me \$4000.00 and 5 days of my life. Please have this place inspected, there is no way it could pass even a basic sanitary inspection.

[False] Check if this referral is just to give us information and you do not need us to respond to you directly.

[False] Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.

[False] Check if you want to sign up for the Consumer Protection Listserv.

[False] Check if you want to sign up for the AG Press Release Listserv.

[False] Check if you want to sign up for the Attorney General Opinions Listserv.

(*I certify that the information on this form is true and accurate to the best of my knowledge.

(*I consent to releasing to the Michigan Attorney General any information or document relative to the investigation of this complaint. By checking this box, I also certify that I have had the opportunity to review the Michigan Attorney General Privacy Policy before submitting this complaint.
