

DEPT. OF ATTORNEY GENERAL
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FEB 06 2009

CONSUMER PROTECTION
DIVISION

1/31/09

To The Attorney General of Michigan:

I am trying to file a contractual complaint against Narconon Stone Hawk
216 St Mary's Lake Road
Battle Creek Michigan.

My [REDACTED] entered Stone Hawk Narconon in Battle Creek Michigan in Nov. 07. I was told in order for her to enter the program THIS contract had to be signed and returned with a \$15,000 payment that very day. Per Wixstrom even sent me a UPS number (per cover page in attached documents) I made the mistake of not making a copy of the original contract. I was hurrying to get this contract mailed so they could "help" my [REDACTED]

My [REDACTED] stayed about 8 days or so and talked them in to letting her return home for the holidays. When she left the program she was assured she could return and pick up on the day she had left on. For example she left on day 8 when she returned it would be day 9. But a re entry fee of \$3500 would be required. This would include testing for [REDACTED] as well as a [REDACTED]

Soon after Christmas she was ready to return to work the program. Nothing was ever mentioned about a new contract.

She was to stay 6 months to a year for the additional \$15,000. I even cancelled her wedding because I was assured by Per Wixstrom she would stay. Per also told me how bad she felt about taking all this money and that when she completed the program she had a job with him and she would pay me back ever last dime. When I asked him how he could guarantee such a thing he said: "Oh, I have a contract signed by her."

She arrived and soon started the sauna. When she was allowed to call me, she complained of how bad she felt and how much she was [REDACTED] Her continuous complaining got her nothing but you are OK, it is "normal." to [REDACTED]

She continued to tuff it out until one night when the [REDACTED] became so severe she talked the night watchman in to taking her to the Battle Creek Health System Hospital.

There it was confirmed that she was about [REDACTED] She called me from the hospital about 1 am on Feb 5. No one from Stone Hawk had informed me of anything going on. The doctor on call indicated that this should have been picked up on a [REDACTED] performed two weeks earlier.

She left the program immediately. Some of the staff assured her she was doing the right thing. After she returned home and it was confirmed again she was [REDACTED] I called Per Wixström. He tried to convince me it was OK to be baked in a sauna when you were [REDACTED] etc... I told him I "wanted my money back" he said he would have to check to see how many days she was there and what I was entitled to. I also requested a copy of my original contract. It was sent with some of the pages missing my initials. It clearly states in the contract that I signed that \$15,000 down with \$15,000 upon completion of the 30th day. But I have never heard from Per again. Again, was my [REDACTED] lied to in order to keep her there past the 30 days so none of the monies would be refunded? Was she ever given the [REDACTED]? I would like to see the qualifications of the so called medical staff. Who signed off on the [REDACTED]?

I disputed it with my Visa and Stone Hawk Narconon sent VISA a different contract. My name was clearly forged. I had never seen that contract, nor signed it, and lastly a new contract had never been mentioned when she re entered. I spoke with Michelle Darrell on 12/31/08 about my refund and she was to get back with me. I have called almost every day and it is clearly obvious she is avoiding my calls. I leave message after message and have been unsuccessful on all accounts. I am asking for a copy of my complete original contract and I can not get anywhere.

I hope there is something that can be done to get my \$18,500 back out of the \$33,500 I have paid to them. And stop them from ever baking another [REDACTED] in the sauna. Isn't "no [REDACTED] allowed" posted on ever sauna you have ever seen?

I had no idea getting back what was entitled to me would be such a devilish nightmare.

Enclosed I have included pages of the original contract that I signed. Also note some of the pages were not initialed by me. And they are not all there and I can not get Michelle Darrell to answer any of my calls. If you would Please review and give me any advice, direction, and guidance on what I can do (with minimal expense). I would greatly appreciate any input you can offer.

My [REDACTED] total stay was less than 30 days and would have been 8 or 9 days if she had been told the truth about being pregnant because she would have never checked back in because of the unsanitary living conditions.

Thank You for your time.

Please contact me anytime: [REDACTED]

Clinton, MO 64735